



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 6th February 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/01/11.

You requested the following information, please also see our response below:

1. How many ambulances have been diverted from their original A & E destination to another between 1 December to 31 December in each of the following years: 2014, 2015, 2016, 2017?

Unfortunately, we do not hold this information

2. If possible, of those A & E divers, please could you provide the reason given for this diversion?

Unfortunately, we do not hold this information

3. If possible, of those A & E divers, please could you provide the hospital and Trust the ambulance was diverted from and to?

Unfortunately, we do not hold this information

4. Please can you provide how many call outs fell into the following categories for 1 December to 31 December in each of the following years: 2014, 2015, 2016, 2017:

(a) Category one: for life-threatening injuries and illnesses, specifically cardiac arrest.

(b) Category two: for emergency calls, such as stroke patients.

(c) Category three: for urgent calls such as abdominal pains, and which will include patients to be treated in their own home

(d) Category four: less urgent calls such as diarrhoea and vomiting and back pain

On 22nd November 2017 SECamb adopted the Ambulance Response Programme. This implements new ambulance standards and introduced a number of new call categories. For more information on ARP please visit the following website: <https://www.england.nhs.uk/urgent-emergency-care/arp/>

Please see table below showing responses prior to implementation of ARP:

Month	Red 1	Red 2	Green 2	Green 4
Dec-14	1345	24899	28835	5317
Dec-15	1271	24760	27422	4494
Dec-16	1927	29535	29251	3298

Please see table below showing information after implementation of ARP:

Month	Cat 1	Cat 2	Cat 3	Cat 4
Dec-17	3637	31959	23745	964

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust